

## TERMS AND CONDITIONS

Good service and transparency are at the heart of our business idea. To make your booking and course experience a pleasant and exciting event, please read through our general terms and conditions.

### BOOKING

All courses and gift cards are available to be booked via our web page booking system. Please note that booking will be accomplished and confirmed only when the Waver form is signed and full course's price payed. Shortly after you will receive a confirmation letter by e-mail or text message, including date and time of courses and other valuable information. Gift cards are valid 2 years from the date of purchase, are non-refundable and non-exchangeable to money.

### REBOOKING and CANCELATION

Kiteboarding sport is highly dependent on wind conditions. Therefore, we reserve the right to cancel courses if the weather conditions are improper. It is the school that estimates if the conditions on the booked date are suitable for courses. Cancelled courses are to be re-scheduled in alignment with customer.

Customers may cancel lessons 48h before the lesson start. This is to be done via our booking system. If a course is cancelled more than 48h before the course start you may book a new lesson date and time or get a refund by paying 150 DKK/person administration fee.

If cancellation is done less than 48h before the course start, full price of the lesson is non-refundable.

### OBLIGATIONS

Our school provides students with all necessary equipment and facilities, securing safe training environment. All students are entytled to read through and sign up the waver form. Failure to comply with regulations enlisted in the waver form will lead to course cancelation with no refund.

### DATA PRIVACY

All personal data provided by customers during the booking process is used only for booking purposes and customer records and is not to be shared with or passed on to third parties. Pictures and videos taken by school during courses may be used for advertising purposes on our web page and social media channels. If you do not wish to be part of the visual advertising – please inform us before the start of courses by sending an e-mail to [info@kite-surfing.dk](mailto:info@kite-surfing.dk)